

# WARRANTY and LIABILITY FRONIUS IG SERIES

## Warranty terms and liability

The warranty of the general terms of business is applicable for the FRONIUS IG unit. For the duration of this period FRONIUS guarantees the proper function of your solar inverter. Should there be any defect for which FRONIUS is responsible, FRONIUS undertakes within the warranty period to carry out the factory repair free of charge. If the machine shuts down no loss of yield can be ascertained for the network power supply that has been lost.

If you need to claim under warranty, please contact your FRONIUS dealer.

Warranty claims are excluded as a result of:

- Use of your solar inverter and its accessory equipment for other than the intended purpose
- Improper installation or installation not carried out in compliance with the applicable standards, especially if effected by electricity fitters who are not duly licensed
- Operation malpractices
- Operation of the FRONIUS IG unit when protective equipment is defective
- Unauthorized modifications of the FRONIUS IG unit and its accessory equipment
- foreign object damage and Acts of God (force majeure)

Warranty claims will be repaired either by FRONIUS directly or by FRONIUS trained Service partners or their local service organization. For return transport the equipment or components must be packed in the original packing or packing equivalent to it.

These services will be charged to the dealer or his fitter, as well as the fitting of the repaired machine.

### **Scope of Warranty**

The warranty covers only the FRONIUS IG unit and the options contained in the product delivered (system upgrades). The other components of the photovoltaic plant are not covered by the warranty.

Also excluded from the warranty are such damages to the FRONIUS IG unit which are caused by the other components of the photovoltaic plant.

Extensions to the warranty concern only the FRONIUS IG, not system upgrades in the form of slot-in boards.



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## Warranty period

60 months from date of installation

#### **Exception:**

Options contained in the product delivered (system upgrades). Warranty for this components is 24 months from installation date on.

A prolongation or the warranty is possible up to 10 years from date of production.

#### Warranty evidence

Purchase date of the invoice, date of taking over the equipment / date of commissioning and report of the energy utility supply company.

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